Electronic Patent Application Fee Transmittal							
Application Number:	09826121						
Filing Date:	04-Apr-2001						
Title of Invention:	Method, system, and program for customer service and support management						
First Named Inventor/Applicant Name:	Andy Ming Lee						
Filer:	Thomas V. Delrosario						
Attorney Docket Number:	1602034-0002						
Filed as Large Entity	•						
Utility Filing Fees							
Description		Fee Code	Quantity	Amount	Sub-Total in USD(\$)		
Basic Filing:							
Pages:							
Claims:							
Miscellaneous-Filing:							
Petition:							
Patent-Appeals-and-Interference:							
Post-Allowance-and-Post-Issuance:							
Statutory disclaimer		1814	1	130	130		
Extension-of-Time:							

Description	Fee Code	Quantity	Amount	Sub-Total in USD(\$)
Extension - 1 month with \$0 paid	1251	1	120	120
Miscellaneous:				
	Tota	250		